## GURU NANAK DEV ENGINEERING COLLEGE, LUDHIANA Dept. Of Business Administration

No. MBA \_\_\_\_\_

Date: - \_\_\_\_\_

To Controller of Examination,

MST-II

**Date Sheet** 

Date	Time	MBA-I	MBA-II
18/10/16	10:30AM-12:00PM	QT (MBA-15104)	
	02:30-4:00PM	BC (MBA-15106	SSLW (MBA-15961)
19/10/16	10:30AM-12:00PM	PPM (MBA-15101)	CLE (MBA-15302)
	02:30-4:00PM	IT (MBA-15107)	T & D (MBA-15962)
20/10/16	10:30AM-12:00PM	ME (MBA-15105)	MFS (MBA-15922)
	02:30-4:00PM	OB (MBA-15102)	Adv. Mgt. (MBA-15902
21/10/16	10:30AM-12:00PM	Ac. Mgt. (MBA- 15103)	CB (MBA-15901)
	02:30-4:00PM		SAPM (MBA-15921)
22/10/16	10:30AM-12:00PM		AOR (MBA-15301)

MBA-1<sup>st</sup> Year

Paper Code	Title of the Paper	Syllabus for MST -II	
MBA- 15101	Principles and Practice of Management	Unit II Planning: Importance, types of plans, and process of planning, business forecasting. Concept, importance, benefits, limitations and process of Managing by Objectives. Strategic management: Nature, importance, purpose, types, process and major kinds of strategies. Decision-Making: Importance, types, steps and approaches, Decision Making in various conditions, decision tree. Unit III Organizing: Concept, types, structure and process of organization, Bases of departmentation, Line & Staff concept; problems of use of staff & ways to avoid line-staff conflict. Authority & power:-concept, responsibility and accountability. Delegation: concept, importance, factors affecting delegation, Reasons for failure and ways to make delegation effective, Span of Management. Coordination: Concept, importance, difficulties and techniques to ensure effective coordination.	
MBA- 15102	Organizational Behavior	<ul> <li>and techniques to ensure effective coordination.</li> <li>Unit-II Motivation: Definition, Process and Nature of Motivation, Early Theories of Motivation, Application of Motivation Concept. Job Satisfaction: Nature &amp; Significance of Job satisfaction, Leadership: Theories of Leadership; Leadership in Indian Culture; Nature &amp; Significance of Leadership; Leadership traits &amp; Skills; Types of Leadership. Transactional Analysis, Life Position, Johari Window Model. Unit-III Foundations of Group Behavior: Nature &amp; Concept of Group Formation, Stages of Group Formation. Teams Difference between Group &amp; Team. Group Decision Making: Meaning &amp; Nature; Decision making process in groups; Decision Making Styles; Advantages &amp; disadvantages of Decision Making; Techniques of Decision Making.(Including first 6 articles).</li> </ul>	
MBA- 15103	Accounting for Management	Syllabus: Unit-III: Standard Costing/ Variance Analysis Unit-IV: Human Resource Accounting, Target Costing, Kaizen Costing, Activity Based Costing, Inflation Accounting ( to the extent covered in the class),	

MBA- 15104	Quantitative Techniques	Index Number: Definition, and methods of construction, tests of consistency, base shifting, splicing and deflation, problems in construction and importance of index number. Sampling and Sampling Distribution: Concept and definitions, census and sampling, probability samples and non-probability samples, relationship between sample size and errors, simple numerical only. Hypothesis Testing: Sampling theory; Formulation of Hypotheses; Application of Z-test, t-test
MBA- 15105	<b>Managerial</b> Economics	<ul> <li>Unit-II Demand Analysis and Theory of Production: Law of Demand: Meaning, Determinants, Exceptions, Bandwagon and Snob effects, Demand function, Application of demand analysis in managerial decision making. Elasticity of Demand: Meaning, Types &amp; Degree of elasticity of demand, Methods of measuring price elasticity of demand, Factors determining the elasticity of demand, Demand Forecasting: Importance, Scope, Techniques of forecasting. Theory of Production: Production function, Short run and Long run production, Analysis, Isoquants, Optimal combination of inputs, Application in managerial decision making.</li> <li>Unit-III Theory of Cost and Market Structure: Cost Analysis: Cost Concepts and Determinants of cost, Traditional and Modern Theory of Cost: Long run and Short run, Economy of scale, Revenue Curve, Market Structure: Price Output Decision under Perfect Competition, Monopoly, Monopolistic and Oligopoly Competition, Application in Managerial Decision Making.</li> </ul>
MBA- 15106	Business Communication	Unit-2 <sup>nd</sup> –Developing Listening Skill, & Unit- 3 <sup>rd</sup>
MBA- 15107	Information Technology for Management	Unit –II Computer Software: Computer Network & Communication: Network types, network topologies, network communication devices, physical communication media, network protocol (TCP/ IP), internet and its applications: E-mail, TELNET, FTP, World Wide Web, internet chatting. Unit –III Personal Productivity Software: Word Processing: Editing Features, Formatting Features, Saving, Printing, Table Handling, Page Settings, Spell-Checking, Macros, Mail-Merge, and Equation Editors. Spreadsheet : Workbook, Worksheets, Data Types, Operators, Cell Formats, Freeze Panes, Editing Features, Formatting Features, Creating Formulas, using Formulas, Cell References, Replication, Sorting, Filtering, Functions, Charts and Graphs. Presentation Graphics Software: Templates, Views, Formatting Slide, Slides with Graphs, Animation, Using Special Features, Presenting Slide Shows.

[		MBA-2 <sup>nd</sup> year
Paper Code	Title of the Paper	Syllabus for MST -II
MBA- 15301	Applied Operations Research	<ul> <li>Unit III: Game Theory, Concept of game ; Two person zero sum game ,Pure and mixed strategy games ; saddle points ;oddmenent method ; Dominance Method and Graphical method for solving mixed strategy games. Sequencing Problem: Johnson's algorithm for n jobs and two machines; n jobs three machines; two jobs and n machines problem.</li> <li>Unit I: Decision Making environment: Decision making under certainty, uncertainty and risk situations. Decision trees</li> </ul>
MBA- 15302	Corporate Legal Environment	<ul> <li>Unit II Sale of Goods Act: Meaning, Formation of contract, Meaning of condition and warranties. Difference between Transfer of Property and Possession, Right of an Unpaid Seller Negotiable Instrument: Bills of Exchange, Promissory Note, Cheque and Rules Regarding the Crossing of Cheques. Dishonor of cheques and liability of banker and drawer. Law of Insurance: Fundamentals Elements of Insurance. Basic features of law relating to carriers (Air, Road, Rail and Shipping).</li> <li>Unit III Company Law Incorporation of companies Memorandum of Association and Articles of Association Membership of a company Prospectus, Issue of capital, Loans, investments, deposits and charges.</li> </ul>
MBA- 15901	Consumer Behavior	<b>Unit II</b> Determinants of Consumer Behavior: Motivation: Nature and Types of Motives, Dynamics of motivation, Motivational theories, Personality: Personality Theories Concept of Self image, Vanity. Consumer Perception: Concept, Elements and Dynamics of Perception, Consumer Imagery, Consumer Learning: Elements of learning, Consumer Learning Process, Behavioral and Cognitive Learning Theories. Family: Functions of family, Family decision making process, Family Life Cycle.
MBA- 15902	Advertising Management	Unit – II-How advertising works: perception, cognition, affect, association, persuasion, behaviour, Use of research in advertising planning, Advertising Media; industry structure, functions, advantages and disadvantages of different types of media, Basic concept of media planning, media selection, Media Scheduling strategy, setting media budgets.UNIT-III-Planning and managing creative strategies, creative approaches, Building Advertising Program: Message, Theme, advertising appeals, Copywriting: Guidelines for copywriting, Copywriting for print, Audio, TV and outdoor media, Advertising layout: how to design and produce advertisements, Advertising Budget: nature and methods of advertising budget.

MBA-2<sup>nd</sup> year

MBA- 15921	Security Analysis and Portfolio Management	Security Market Indexes: Uses of security market indexes, construction of stock market indexes- BSE & NSE, sectoral indices, comparison of indexes overtimeSecurities and Exchange Board of India(SEBI) : objectives, functions, organization of SEBI, Role of SEBI in i)Primary markets ii) Secondary Markets, Impact of SEBI. Security analysis: Fundamental Analysis: International Environment: Global Economy Overview, Global Markets, Global Market and Indian Market Inter linkages. Economic Analysis: GDP, Fiscal Policy, Monetary Policy and Liquidity, Inflation, Interest Rate , Unemployment, Individual Savings, Domestic corporate Tax Rate, Balance of Trade. Industry Analysis: Tools for Industry Analysis, Cross Sectional Industry Performance over Time, Industry Life Cycle. Company Analysis: Analysis of Financial statements. Technical Analysis: Introduction, Basic Tenets of Dow Theory , Characteristic Phases of Bull and Bear Trends, Critical Appraisal of Dow theory, Different Types of charts, Concept of trend, Trend lines: support and resistance, Importance of Volume, Reversal Patterns, Continuation Pattern, Moving averages, other market indicators
MBA- 15922	Management of Financial Services	Syllabus: Unit- II & Unit III of the Syllabus
MBA- 15961	Social Security & Labor Welfare	<ul> <li>Unit-2<sup>nd</sup> –Workman's Compensation Act, 1923.</li> <li>Maternity Benefit Act, 1961. &amp; Unit-3<sup>rd</sup>.</li> </ul>
MBA- 15962	Training & Development	<ul> <li>UNIT-II Types of Training &amp; Development Methods, identification of job competencies – criteria for identifying training needs (person analysis – task analysis – organization analysis) Training and Development System, Training &amp; Development Centers, Role of External Agency in Training and Development, Training for change, Resistance in Training.</li> <li>UNIT-III Developing Effective Trainers, Designing &amp; Implementing Training Programs. Approaches to Management Development, Designing &amp; Implementing Development Programmers, Team Building Exercises, Management Games, Simulations. Concepts of education – training and development – overview of training functions.</li> </ul>

Note: All students must report at the examination venue 15 minutes before the commencement of the examination.

Head, Dept. of Business Administration, Guru Nanak Dev Engg. College Ludhiana.